

***Knight Bros. Inc.***  
Manufacturers of  
***HERITAGE***  
CUSTOM TRAILERS

## **Manufacturers Warranty**

Knight Bros. Inc., d/b/a Heritage Custom Trailers, (Heritage), will repair or replace any defective part or parts for a period twenty-four (24) months from the date of purchase by the first consumer. Heritage will pay for labor charges associated with the repair or replacement of any part or parts for a period of twelve (12) months from the date of purchase by the first consumer if the work is pre-approved by an authorized Heritage employee. The work must be performed at the Heritage factory, an authorized Heritage dealer or an approved service center. This warranty does not cover any freight or transportation charges. Heritage makes no other warranties, express or implied, except the warranty to repair or replace stated above.

Though Heritage will repair or replace any defective part or parts for a period of twenty-four (24) months from the date of purchase by the first consumer, Heritage does not assume liability for problems caused by parts and components that it does not manufacture. Items such as axles, brake actuators, couplers, lights, tongue jacks, wheels, winches, and other miscellaneous components will be covered according to the warranties, rules and time constraints set forth by their respective manufacturers. For instance, chrome wheels are only covered for ninety (90) days from the date of purchase by the original retail consumer.

Heritage will not warranty any trailer that has been altered, modified, or used for a purpose other than transporting the boat it was originally built for. Trailers that have not received proper care or maintenance, trailers that have been overloaded or abused, trailers pulled at excessive speeds, trailers that have been used for commercial purposes, and trailers that have been used in salt water will not be covered by any warranty. Rust and rock chips are not normally covered items under warranty; however, we will review each case individually to determine its cause.

Remember, the weights published by the boat companies are estimated dry weights with standard propulsion and equipment so it is the responsibility of the boat dealer to order a trailer that provides the proper carrying capacity for each boat model based on actual equipment and options. An allowance for fuel, water, and extra gear, such as anchors and coolers, should also be taken into consideration. The responsibility of complying with brake and other towing laws also falls on the dealer who sells the trailer due to the wide variance and constant changes made by each individual state.

In summary, a Heritage trailer will provide years of trouble free service if you, the consumer, ensure that the trailer is properly maintained. Heritage only warrants the items it manufactures. The companies that supply quality parts and components to Heritage will assume liability for and warranty their respective parts according to their own warranties. The dealer selling your trailer is responsible to verify that your trailer provides an ample carrying capacity and meets all legal requirements in the state where it is first sold. If you use the trailer in a state other than the state of purchase, you must verify that the trailer meets all legal requirements for use in your state.

If you believe that your trailer has a defect, which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Heritage.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of trailers, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Heritage.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in Washington, DC area) or write to: NHTSA, U.S. Department of Transportation, 400 7<sup>th</sup> Street SW NSA-11, Washington, DC 20590. You can also obtain other information about motor vehicle safety from the Hotline.